



PERIMETER SEALANT TAPE

Frequently Asked Questions

BlueZone must be installed in accordance to the written warranty and installation instructions online. Failure to do so may result in a compromised perimeter that will not be covered by warranty.

1. How should I prepare my surfaces prior to installing?
 - a. All surfaces must be dry, clear of dirt & debris prior to installation. We recommend our Fern Multi-Surface Floor Cleaner Concentrate for a deep clean that gets rid of dirt, stains and odors.
2. What type of surfaces can BlueZone be used on?
 - a. BlueZone can be used on all hard surface flooring as long as it is smooth, clean, dry and free of wax, oil and other containments.
3. How do I clean up pet messes and household spills that have reached the BlueZone?
 - a. Remove any trim the BlueZone is covering. Use a PH neutral cleaner sprayed onto a damp cloth to gently wipe away any mess. We recommend our Fern Multi-Surface Floor Cleaner Concentrate for a deep clean that gets rid of dirt, stains and odors.
4. What if I cannot remove the molding covering the BlueZone?
 - a. You may be able to reduce or eliminate pet odors by lightly spraying Fern at the base of the molding where it meets the floor. Let it sit a couple minutes, then wipe away with a clean cloth.
5. More responses to be published soon...

All other questions, please call the BlueZone Tech Support Line: 1-888-277-3567